

Annual Car Hire Excess Insurance

Insurance Product Information Document

Company: Zurich Insurance Europe AG
Product: Laya Travel Annual Car Hire Excess Insurance

Administered by : Cover-More Europe (a trading name of Cover-More Blue Insurance Services Limited.). Authorised and regulated by the Central Bank of Ireland, firm reference number C29373

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This document outlines the main benefits and restrictions associated with a Laya Car Hire Excess policy. It does not reference all of the benefits, terms, conditions, limitations, exceptions associated with the policy. Please take time to read the policy and your schedule to ensure that you understand the cover provided by the policy. This document does not form part of your contract of insurance

What is this type of insurance?

Annual Car Hire Excess Insurance provides cover for the excess charged by the car rental company in the event the rental vehicle is damaged or stolen. It also provides cover for damage to parts of the rental vehicle that are sometimes not covered by the insurance provided by the car rental company – the windows, undercarriage, roof, tyres, wheels and headlights. The policy covers you for multiple rental agreements during the period of insurance. The maximum period of any single rental agreement must not exceed 31 consecutive days if you have selected a European policy or 60 consecutive days if you have selected a Worldwide policy. The policy extends to cover the policyholder and up to 5 drivers named on the car rental agreement.



What is insured?

Excess Reimbursement

✓ Damage, theft, and loss of use.

Up to the value of the excess charged by the rental company for damage (including damage to windows and tyres, the undercarriage and the roof), fire or vandalism to, or theft or loss of use of, the rental vehicle.

Sum insured: €4,000 or the equivalent in local currency, whichever is the lower for any one claim. Subject to the maximum of €5,000 during any one period of insurance.

✓ Car Rental Key Cover

We will cover the cost of replacing a lost or stolen rental car keys including replacement locks and locksmith charges.

Sum insured: €600 or the equivalent in local currency, for each and every claim. Subject to a maximum of €2,500 for any one period of insurance.

✓ Baggage Cover

Loss or damage to baggage and/or personal effects as a result of theft/attempted theft.

Sum insured: €500 in total for any one claim. A single article limit of €150 applies.

Personal Accident



What is not insured?

- ✗ Loss arising on the rental of any vehicle other than a private car with less than 9 seats
- ✗ Mechanical or electrical breakdown
- ✗ Damage caused by wear and tear
- ✗ Damage caused by self-inflicted injury or illness or the use of alcohol or drugs
- ✗ Damage you cause to a third-party vehicle
- ✗ Losses caused by illegal acts.
- ✗ Losses that you have intentionally caused.
- ✗ Claims for theft, attempted theft or vandalism if you don't report the incident to the police within 24 hours and obtain a written police report
- ✗ Any losses arising out of driving as your occupation or profession.
- ✗ Any car rental agreement exceeding 31 consecutive days if you have selected a European policy or 60 consecutive days if you have selected a Worldwide policy.
- ✗ Any loss or damage arising from any journey in, to or through the following countries: Belarus, Cuba, Iran, North Korea, Syria, Russia or the Crimea, Donetsk

- ✓ Death as result of an accident
Sum insured: €20,000
- ✓ Permanent total disablement
Sum insured: €20,000
- ✓ Quadriplegia
Sum insured: €40,000
- ✓ Paraplegia
Sum insured: €25,000
- ✓ Hospitalisation
Sum insured: €100 per week payable for a maximum of 10 weeks

For a full list of insured perils please see your policy document.

People's Republic (DNR), or Luhansk Peoples Republic (LNR) regions of Ukraine.

For a full list of exclusions please see your policy document



Are there any restrictions on cover?

- ! You must be a resident of the Republic of Ireland to purchase a policy.
- ! All insured drivers must be aged over 21 and under 85 years of age.
- ! All insured drivers must hold a full valid driving license.
- ! The rental vehicle must have a market value of less than €100,000 and not be over 10 years old.

Please refer to your policy document for complete information



Where am I covered?

- ✓ You are covered in the Geographical Area selected by you and displayed on your policy schedule. The Geographical Areas are:
 - Europe
 - Worldwide Excluding USA & Canada
 - Worldwide Including USA & Canada

Please note that the policy will not cover any loss or damage arising from any journey in, to or through the following countries: Belarus, Cuba, Iran, North Korea, Syria, Russia or the Crimea, Donetsk People's Republic (DNR), or Luhansk People's Republic (LNR) regions of Ukraine.



What are my obligations?

- When applying for your policy and completing your pre-contract application form, you must take reasonable care to answer the questions you are asked honestly and carefully. Please note that failure to do so may result in your policy being cancelled or we may refuse to deal with any claims or reduce the amount of a claim payment, as detailed under the Impact of Misrepresentation section, which you should read carefully.
- In the event of any accidents, proceedings or any other events that may give rise to a claim, please contact us within 31 consecutive days of the incurred loss to notify us and request a claim form to be sent to you by email, fax or post.
- You must adhere to the terms and conditions of the policy and take all reasonable steps to avoid and prevent damage, injury or loss, and reduce or avoid incurring unnecessary costs.
- You must report any loss, theft, attempted theft or vandalism to the police as soon as reasonably possible and within 24 hours of discovery.
- You must contact us immediately or as soon as reasonably possible, if any of the answers or information provided is inaccurate or has changed beyond what was reasonably contemplated when the contract of insurance was concluded as this may affect the cover provided and any claims made by you on your policy.

**When and how do I pay?**

You must pay your premium when you take out the policy either online or over the telephone. Payment must be made in full and can be made by either debit or credit card.

**When does the cover start and end?**

Your policy start and end dates will be confirmed in your policy schedule.

**How do I cancel the contract and what is my cooling off period?**

The policyholder can cancel within 14 days of buying this policy, by contacting us on 0818 286 510 or laya.che@covermore.com. You may also send a cancellation request online by visiting www.layatranselinsurance.ie/CarHireExcess.

- The policyholder can cancel within 14 days of buying this policy, with a full or partial refund of premium being provided unless you have made a claim or travelled
- The policy holder also has the right to cancel the policy 14 days or more after purchasing, however, the premium will not be refunded.